

23 August 2011

Re: SIS Horseracing and Greyhound racing as currently supplied through the SIS decoder/wallboard

Dear Customer,

We would like to remind you, and draw your attention to the fact that SIS made an announcement at the beginning of this year that they are intending to turn off the supply of data to betting shops through the decoder/wallboard at the end of August 2011.

A couple of our customers have been told that an alternative data feed may be available to them: either SIS's Data365 product, or the Bet Automation Feed (BAF). They have not been told how this is to be provided or under what commercial terms.

We are not aware that SIS has made any contact with you for the provision or continuity of your data supply.

We had a meeting with SIS at the end of May to discuss the provision of data feeds to their customers (you), but have heard nothing from them since then, and attempts to clarify the situation over recent days have not had a response.

Your Epos/Call Centre systems currently use this data. However, since we do not provide or transmit their data we have no control over its delivery to you.

We have integrated both the Data365 and BAF feeds into the system, so provided you have an arrangement with SIS to receive either of these you will have no continuity problems.

We recommend that you contact SIS to ask them to clarify how they intend to provide you with their data when the current service is switched off.

Contact details are:

Nigel Boardman - +44 (0) 1453 882349

Rachael O'Reilly - +353 (0) 1778 3500

Should you have any questions, please feel free to email me at jason.hardman@abeta.co.uk, I will contact you back on an individual basis as soon as I can. Please note, the support phone line will not be able to assist with queries relating to this matter.

Yours sincerely,



Jason Hardman
Operations Manager